



Kansas Insurance Department

Telehealth Cost Report

Telehealth Cost Trends 2011 – 2016

April 2018



Home



Long-Term Care



Health



Medicare
supplement



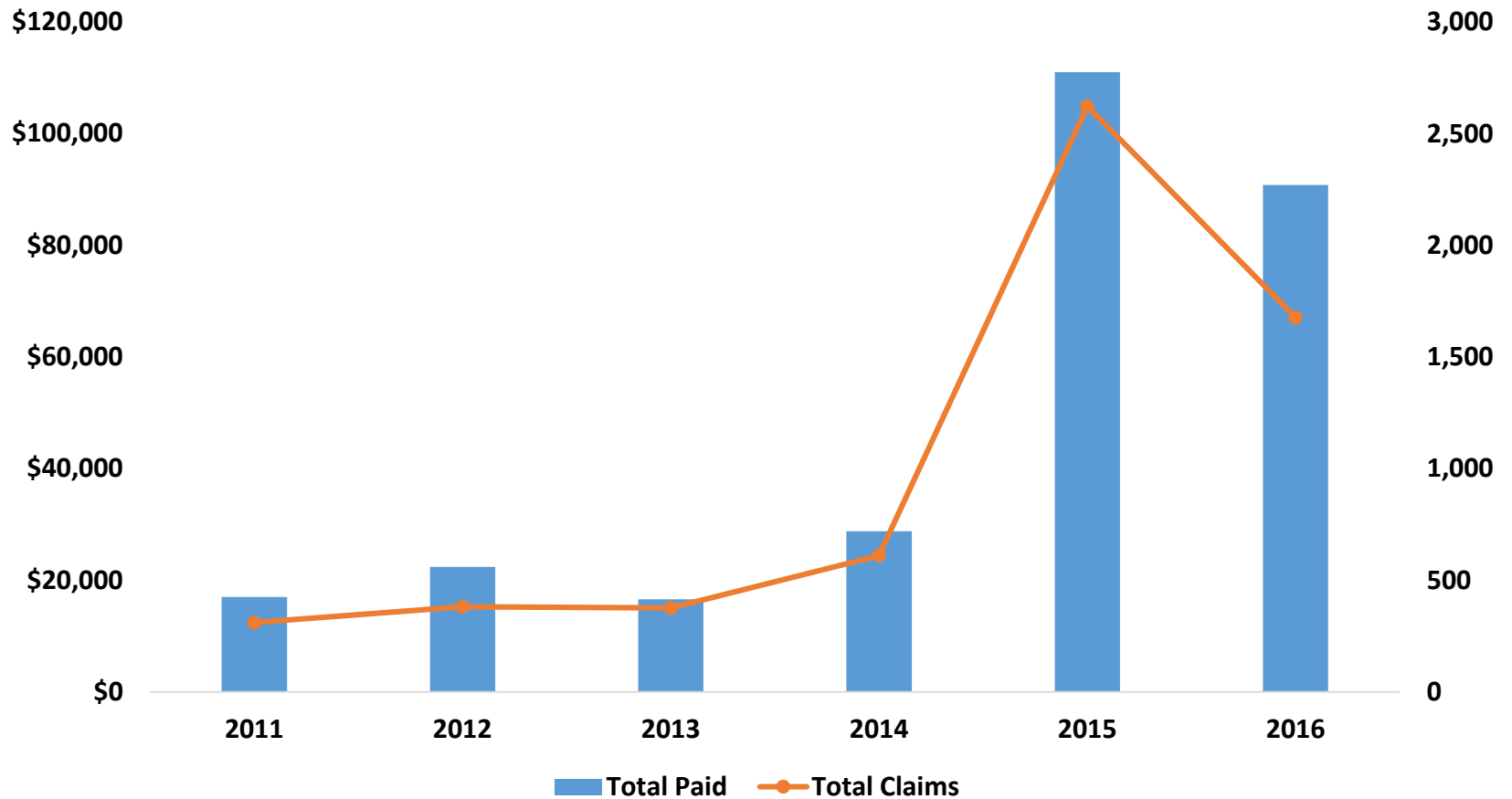
Auto



Life

Telehealth Claims Trend

2011-2016



Key Notes

- 2014 to 2015 saw an increase of 329% in the number of telehealth claims with a corresponding 286% in total paid for telehealth claims
- The average paid claim from 2014 to 2015 decreased from \$48.88 to \$42.85
- 2016 saw both a decrease in total paid and total claims, however the average paid claim increased to \$54.51
- 2012 had the highest average paid claim for the period from 2011 to 2016 at \$58.92

Telehealth/Office Average Paid Claims Comparison

Service Description	Telehealth	Office
OFFICE CONSULTATION NEW/ESTAB PATIENT 60 MIN	\$221.31	\$167.14
OFFICE CONSULTATION NEW/ESTAB PATIENT 40 MIN	\$170.18	\$103.63
OFFICE OUTPATIENT NEW 45 MINUTES	\$149.01	\$153.78
PSYCHIATRIC DIAGNOSTIC EVAL W/MEDICAL SERVICES	\$136.06	\$127.22
OFFICE OUTPATIENT VISIT 40 MINUTES	\$126.06	\$130.89
PSYCHIATRIC DIAGNOSTIC EVALUATION	\$110.68	\$93.76
PSYCHOTHERAPY PATIENT &/ FAMILY 60 MINUTES	\$109.94	\$106.90
OFFICE OUTPATIENT NEW 30 MINUTES	\$91.49	\$86.22
OFFICE OUTPATIENT VISIT 25 MINUTES	\$90.72	\$86.49
OFFICE CONSULTATION NEW/ESTAB PATIENT 30 MIN	\$84.25	\$74.41
FAMILY PSYCHOTHERAPY W/PATIENT PRESENT	\$76.90	\$68.10
SBSQ HOSPITAL CARE/DAY 25 MINUTES	\$68.78	\$84.09
PSYCHOTHERAPY PATIENT &/ FAMILY 45 MINUTES	\$63.44	\$56.20
PSYCHOTHERAPY PT&/FAMILY W/E&M SRVCS 30 MIN	\$62.06	\$50.38
TELEHEALTH ORIGINATING SITE FACILITY FEE	\$60.80	#N/A
OFFICE OUTPATIENT VISIT 15 MINUTES	\$51.15	\$52.15
NONPHYSICIAN ONLINE ASSESSMENT AND MANAGEMENT	\$32.09	#N/A
PSYCHOTHERAPY PATIENT &/ FAMILY 30 MINUTES	\$22.98	\$41.64
OFFICE OUTPATIENT VISIT 10 MINUTES	\$22.60	\$29.56
PHYS/QHP TELEPHONE EVALUATION 11-20 MIN	\$19.07	#N/A
PHYS/QHP TELEPHONE EVALUATION 5-10 MIN	\$18.29	#N/A
PSYCHOTHERAPY COMPLEX INTERACTIVE	\$13.27	\$8.42
PHYS/QHP TELEPHONE EVALUATION 21-30 MIN	\$13.20	#N/A