



# Kansas Insurance Department

Ken Selzer, CPA, Commissioner of Insurance

---

## FOR IMMEDIATE RELEASE

Jan. 11, 2019

For more information, contact:

Bob Hanson  
Public Information Officer  
(785)-296-7807  
Bob.Hanson@ks.gov

## *Consumer alert:*

## Kansans warned against potential insurance scam

Topeka, KS — Ken Selzer, CPA, Kansas Commissioner of Insurance, is urging Kansans to be aware of a potential auto insurance telephone scam.

According to information from insurance officials, the caller uses the following introduction: “Hi this is Abigail and I’m with the consumer insurance association and I’m calling about your car insurance payments. How are you doing today?”

The phone number that shows on Caller ID is (216) 810-1881. Consumers are urged to block that number and not answer the call.

“It is highly unlikely that an insurance company would call about a payment,” Commissioner Selzer said. “Normally they will send out your statement and, if payment is not received, a followup notice. Your agent might be notified, but the company is not going to call to demand payment over the phone.”

Consumers who encounter this phone situation should call the Kansas Attorney General’s Office or talk to a Kansas Insurance Department Consumer Representative by calling 800-432-2484, Commissioner Selzer said.

-30-

*The Kansas Insurance Department, established in 1871, assists and educates consumers, regulates and reviews companies, and licenses agents selling insurance products in the state. More about the department is online at [www.ksinsurance.org](http://www.ksinsurance.org) or at [www.facebook.com/kansasinsurancedepartment](https://www.facebook.com/kansasinsurancedepartment).*