BEFORE THE COMMISSIONER OF INSURANCE
OF THE STATE OF KANSAS

In the Matter of the Kansas Nonresident Insurance Agent's License of CRAIG A. REYNOLDS
Docket No. 4000 - SO
NPN 247968

SUMMARY ORDER
(Pursuant to K.S.A. 40-4909 and K.S.A. 77-537)

Pursuant to authority granted to the Commissioner of Insurance ("Commissioner") by K.S.A. 40-4909, the Commissioner hereby proposes to find facts and impose sanctions against the non-resident agent's license of Craig A. Reynolds ("Respondent") by way of Summary Order as provided by K.S.A. 77-537. This Summary Order shall become effective as a Final Order, without further notice, upon the expiration of the fifteen (15) day period if no request for hearing is made, pursuant to K.S.A. 77-542.

Findings of Fact:

The Commissioner finds the following facts from KID files:

1. Records maintained by the KID indicate that the Respondent is licensed as a nonresident agent to transact the business of insurance in Kansas and has been so licensed since May 14, 2008.

2. KID records further indicate a legal address of 6702 Mack Street, St. Joseph, MO 64504.

3. On or about April 4, 2009 Respondent signed the name “B.C.” to an insurance application without B.C’s permission or knowledge.
4. Respondent, when submitting the above insurance application, also included an authorization for direct bank withdrawal for payment of the insurance policy that was applied for without B.C.'s permission.

**Applicable Law**

5. K.S.A. 40-4909(a) provides, in relevant part:

“The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has:

(2) Violated:
(A) Any provision of chapter 40 of the Kansas Statutes Annotated, and amendments thereto, any rule and regulation promulgated thereunder;

(8) Used any fraudulent, coercive, or dishonest practice, or demonstrated any incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere.

(10) Forged another person’s name to an application for insurance or to any document related to an insurance transaction.”

6. The Commissioner may revoke any license issued under the Insurance Agents Licensing Act if the Commissioner finds that the interests of the insurer or the insurable interests of the public are not properly served under such license. K.S.A. 40-4909(b).

**Conclusions of Law**

7. The Commissioner has jurisdiction over Respondent as well as the subject matter of this proceeding, and such proceeding is held in the public interest.
8. The Commissioner finds, based on the facts contained in paragraphs 3 and 4, that Respondent has demonstrated incompetence, untrustworthiness, or financial irresponsibility in the conduct of business.

9. Based on the Respondent’s forgery and submission of bank information, the Commissioner concludes that sufficient grounds exist for the revocation of Respondent’s insurance agent’s license pursuant to K.S.A. 40-4909(b) because such license is not properly serving the interests of the insurer and the insurable interests of the public.

10. Based on the facts and circumstances set forth herein, it appears that the use of summary proceedings in this matter is appropriate, in accordance with the provisions set forth in K.S.A. 77-537(a), in that the use of summary proceedings does not violate any provision of the law and the protection of the public interest does not require the KID to give notice and opportunity to participate to persons other than Craig A. Reynolds.

**IT IS THEREFORE ORDERED BY THE COMMISSIONER OF INSURANCE THAT** the Kansas nonresident insurance agent’s license of Craig A. Reynolds is hereby **REVOKED.** **IT IS FURTHER ORDERED,** that Craig A. Reynolds shall **CEASE and DESIST** from the sale, solicitation, or negotiation of insurance and/or receiving compensation deriving from the sale, solicitation, or negotiation of insurance conducted after the effective date of this order.
NOTICE OF RIGHTS  
(Pursuant to K.S.A. 77-542)

Craig A. Reynolds is entitled to a hearing pursuant to K.S.A. 77-537 and K.S.A. 77-542, the Kansas Administrative Procedure Act. If Respondent desires a hearing, he must file a written request for a hearing with:

John W. Campbell, General Counsel  
Kansas Insurance Department  
420 S.W. 9th Street  
Topeka, Kansas 66612

This request must be filed within fifteen (15) days from the date of service of this Order. If Respondent requests a hearing, the Kansas Insurance Department will notify him of the time and place of the hearing and information on procedures, right of representation, and other rights of parties relating to the conduct of the hearing, before commencement of the same.

If a hearing is not requested in the time and manner stated above, this Summary Order shall become effective as a Final Order upon the expiration of time for requesting a hearing, pursuant to K.S.A. 77-613. In the event Respondent files a Petition for Judicial Review, pursuant to K.S.A. §77-613(e), the agency officer to be served on behalf of the Kansas Insurance Department is:

John W. Campbell, General Counsel  
Kansas Insurance Department  
420 S.W. 9th Street  
Topeka, Kansas 66612
IT IS SO ORDERED THIS __17th__ DAY OF JUNE, 2009, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.

_/s/ Sandy Praeger________________
Sandy Praeger
Commissioner of Insurance

BY:
_/s/ John W. Campbell_____________
John W. Campbell
General Counsel

Certificate of Service

The undersigned hereby certifies that she serviced a true and correct copy of the above and foregoing Notice and Summary Order on this __17th__ day of June, 2009, by placing the same in the United States Mail, first class postage prepaid, addressed to the following:

Mr. Craig A. Reynolds
6702 Mack Street
St. Joseph, MO  64504

_/s/ John R. Dowell_______________
John R. Dowell
Staff Attorney