



Kansas Insurance Department

Sandy Praeger, Commissioner of Insurance

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Consumer alert:

Insurance agents warned about potential information scam

TOPEKA, Kan. — Kansas Insurance Commissioner Sandy Praeger is advising insurance agents throughout the state to be wary of telephone imposters posing as insurance department regulators in order to obtain confidential personal information.

Several state insurance departments (not including Kansas) have reported incidents of persons calling insurance producers and representing themselves as employees of that state's insurance department.

“These scammers have then threatened cancellation or suspension of the agents’ licenses for filing improper paperwork,” Commissioner Praeger said. “They want the agents to give them Social Security, credit card and telephone numbers, as well as birth dates, to ‘rectify’ the situation.”

Insurance departments in Oklahoma, Idaho, Nevada and California have reported such scam attempts.

“Most Kansas agents realize that with our department’s electronic filing capability for agents and brokers, the instances of such scams being successful are probably rare,” Commissioner Praeger said. “They know their information is safe because they sent it to us electronically. But any agent or agency who has been contacted with a questionable request for personal information should contact our Producers Division by calling (785) 296-3071.”

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The Kansas Insurance Department, established in 1871, assists and educates consumers, regulates and reviews companies and licenses agents selling insurance products in the state. More about the department is online at www.ksinsurance.org.